



# HouseShaw

## Our Service Levels

### Tenancy **GUARANTEE**

Stick your feet up and watch all your property related troubles disappear! This service is for those landlords who want all the problems of tenancy and property management covered. In this package, you will receive a direct line to call through to the Tenancy and Property Management team, without the hurdle of going through our Press 1, 2 or 3 telephone menu.

HouseShaw will actively find and set up a new tenancy, after selecting from the best applicants, and ensure you have everything you need to manage the ongoing tenancy.

HouseShaw will set you, and the tenants up with our tenancy Smartphone App, manage the tenancy, and take on property management related issues. Maintenance, rental statements, and tenancy documents to name a few, can all be accessed and tracked on our App. HouseShaw will also annually inspect the property, and be the tenants first point of contact, including out of hours.

Additionally, and perhaps offering you the biggest benefit to selecting our top package, is that we will arrange all of this with Rent Guarantee and Legal Protection for peace of mind. So if your tenant falls upon hard times, loses their job, or something else happens that means that they are unable to pay the rent, your income is protected for up to 15 months.

Single Let (flat or house): 15%, plus VAT (18% inc VAT)

House of Multiple Occupation: 18%, plus VAT (21.6% inc VAT)

### Tenancy **WE**

Designed for the landlord with not enough time to self-manage. This is our tenancy management package, where everything from the GUARANTEE package is included, with the exception of Rent Guarantee and Legal Protection and the direct line to your Property Manager.

Single Let (flat or house): 12%, plus VAT (14.4% inc VAT)

House of Multiple Occupation: 15%, plus VAT (18% inc VAT)

### Tenancy **YOU**

For the hands-on landlord that wishes to self-manage all tenancy, and property management issues themselves. This is our basic package where HouseShaw will assist with the finding and setting up of a new tenancy, and ensure you have everything you need to manage the ongoing tenancy.

Single Let (flat or house): 1 months rent, minimum £1500 plus VAT (£1800 inc VAT)

House of Multiple Occupation: N/a.

*All prices are based on the GROSS rent of the tenancy*