

Our Service Levels

Tenancy **VIP**

Stick your feet up and watch all your property related troubles disappear! This service is for those landlords who want all the problems of tenancy management covered. In this package, you will receive a direct line to call through to the Tenancy Management team, without the hurdle of going through our Press 1, 2 or 3 telephone menu. Office hours only. We will also reserve an appointment for you in our office for an in-depth portfolio review once a year.

HouseShaw will actively find and set up a new tenancy, after selecting from the best applicants, and ensure you have everything you need to manage the ongoing tenancy.

HouseShaw will set you, and the tenants up with our tenancy Smartphone App, and manage the tenancy. Maintenance, rental statements, and tenancy documents to name a few, can all be accessed and tracked on our App. HouseShaw will also annually inspect the property, and be the tenants first point of contact, including out of hours. There will be no charges levied upon you for dealing with issues out of hours.

Single Let (flat or house): 14%, plus VAT

House of Multiple Occupation: 17%, plus VAT

Tenancy **WE**

Designed for the landlord with not enough time or desire to self-manage. This is our standard full tenancy management package, to cover lettings, management and rent collection duties.

Single Let (flat or house): 12%, plus VAT

House of Multiple Occupation: 15%, plus VAT

Tenancy **MONEY**

For peace of mind when it comes to rent day. We take the admin, time, and awkwardness out of chasing for rent, allowing you the time to concentrate on other things. We will support you if a tenant fails to meet their obligations, and transfer your rent to you in a timely manner.

Single Let (flat or house): 10% plus VAT

House of Multiple Occupation: 13% plus VAT

Tenancy **YOU**

For the hands-on landlord that wishes to self-manage all tenancy management issues themselves. This is our basic package where HouseShaw will assist with the finding and setting up of a new tenancy, and ensure you have everything you need to manage the ongoing tenancy.

Single Let (flat or house): 1 months rent, minimum £1500 plus VAT

House of Multiple Occupation: N/a.

All prices are based on the GROSS rent of the tenancy